

TITLE	TYPE - BEST PRACTICE IN:
Austria's best practice: IT screening project for upskilling and reskilling unemployed workers with ICT background (powered & implemented by ETC - Enterprise Training Center in cooperation with fit4internet in terms of general digital knowledge).	Upskilling, Reskilling
CONTEXT	BENEFICIARIES
Applying the Digital Competence Framework for Austria – DigComp 2.3 AT for adult education, re- and upskilling, labour market initiatives, tailored curricula development etc.	Labour force unemployed
THE CHALLENGE	
Addressing the lack of alignment between what skills the unemployed labour force in Austria thinks are needed in the market and those skills actually required by employers.	
THE ACTION	
• Multi-step approach to address job seekers with ICT skills: Self-evaluation of general skills via online assessment. • Dig-CERT Certificate for general digital knowledge, provided by fit4internet (based on DigComp AT) • Vendor-based testing for demonstrating subject-specific knowledge. • At the end a report outlining the level of possessed skills and recommended upskilling plan is provided to support reemployment.¹	

TAKEAWAYS
• Engage multiple stakeholders from academia, industry and policy to agree upon holistic and useful digital competency frameworks. Using widely applied frameworks to measure skills gaps helps individuals and institutions to plan accordingly and improve rates of reinsertion into the labour force. Companies benefit from knowing the skillsets that are being provided.

[Read more](#)

¹ Process owner and implementing organisation: ETC - Enterprise Training Center www.etc.at